

2019 - 2020 TWILIGHT GROUP TOUR BOOKING FORM

(Rates valid for your specified visit to Monarto Zoo prior to 31 Mar 2020)

Please forward completed booking form and deposit or credit card guarantee to address opposite.



Attn: Tour Coordinator,
Monarto Zoo,
 3401 Princes Hwy,
 Monarto SA 5254
 Ph: (08) 85344100
 Fax: 08 8534 4077
 Email:
tours@zoossa.com.au

Booking Details:-

Date of Tour		Requested Tour Time See below for options	
Number of Attendees		Number of buses you will be bringing/require	
Please circle	**Using your own bus	Require Monarto Zoo bus (*\$300.00 surcharge applies)	

****Please see below regarding minimum bus size requirements to travel through Lion exhibit.**

***If you require a Monarto Zoo bus a surcharge of \$300.00 per bus will apply.**

(Monarto Zoo currently has 2 x buses (subject to availability) 1 x 30 seater, 1 x 34 seater)

4.30pm – 6.00pm	1.5 Hour Tour	Minimum 22 people	@ \$52.50 per person
5.00pm – 6.30pm	1.5 Hour Tour	Minimum 22 people	@ \$55.50 per person
5.30pm – 7.00pm	1.5 Hour Tour	Minimum 22 people	@ \$59.00 per person

***Please tick required departure time**

***Rate includes function admission**

Group Name		Contact name	
Business Phone		Mobile Phone	
Address		Email	
		Fax	

Group Tour Disclaimer

Terms and Conditions

- All private group tours are charged for a minimum of 22 passengers.
- Booking requests are required at least 2 weeks prior. Limited private group tour availability each day.
- A completed booking form along with your \$100.00 deposit or credit card guarantee is required to confirm your booking. Deposits are non refundable if cancellation is notified less than 72 hours prior to date of visit.
- Twilight tours must be paid in full prior to arrival.
- Twilight group tours are not available on public holidays and have restricted availability during SA school holidays.
- Coach drivers are free of charge. (not included in minimum group numbers)
- **All groups are required to arrive at least 30 minutes prior to scheduled departure time.** Tour times are fixed once confirmed and depart from Visitor Centre. Late arrivals may experience a reduction in time available for your tour.
- Rates are valid for visits until 31 Mar 2020
- **Bus Requirements**
- Buses are required to be at least the size of a 22 seater in outside dimension to be able to travel through the Lion exhibit. Access to the exhibit may be denied subject to animal management decisions on the day of visit.
- Buses must be air conditioned and have a public address system and microphone available for the tour host.
- Double decker or articulated buses not permitted.
- Minimum of 150mm clearance required from lowest point on undercarriage.

I understand that:-

- I must provide details of any relevant medical conditions with the Tour Coordinator to ensure my personal safety at all times.
- The tour may be cancelled or my involvement suspended, delayed or cancelled without notice for any unforeseen circumstances beyond the control of the Zoo. Monarto Zoo is closed if the Monarto forecast is 40 degrees or above.
- Buses less than 22 seater in outside dimensions will not be permitted to drive through the Lion exhibit.
- Participants release the RZSSA to the fullest extent permitted by law from any claim for personal injury, loss or damage to personal/company equipment or vehicles arising from their entry or participation within Monarto Zoo.
- Monarto Zoo reserves the right to refuse participation in this program to any person considered to be unsuitable due to potential risk to the animals, staff, volunteers, visitors or themselves.

Important

I _____ have read and acknowledge the terms and conditions relating to my pre-booked tour experience at Monarto Zoo and agree to abide by those conditions.

A deposit of \$100.00 is required to confirm your booking. We accept deposits by cheque or money order payable to Monarto Zoo. Alternatively we can accept a credit card guarantee which will only be charged \$100.00 if your tour does not arrive or less than 72 hours cancellation notice is given.

Please find attached my cheque/money order for \$ _____ Date _____

Credit card guarantee – Visa/Mastercard or Amex _____ / _____ / _____ / _____ Exp _____

Credit card holders name _____ Signature _____

TWILIGHT PRIVATE GROUP TOURS 2019-2020



Confirmed by:

Date:

Twilight Private Group Tour – General Information

Monarto Zoo is the largest open range Zoo in Australia and is easily a full day experience.

Travel in comfort as a group when utilising your own bus. View animals roaming free as your bus travels through their open range habitats.

Twilight group tour departures are available from the Visitor Centre between 4.30pm – 5.30pm daily excluding public holidays. Tour times and Monarto Zoo buses are subject to availability at the time of making your reservation. Surcharge applies for use of a Monarto Zoo bus.

Our Safari Tour is a private 1.5 hour guided tour on your own bus which takes you through both the African and Asian grasslands exhibits to view animals such as giraffe, white and black rhino, cheetah, lions, painted dogs, hyena, zebra, bison, Mongolian wild horse and a variety of deer species to name a few.

Tour groups are required to be at Monarto Zoo at least 30 minutes prior to their scheduled tour time

You will be met on arrival at the Visitor Centre or Waterhole Function Centre by our informative, fully trained professional tour host.

All tours are by bus, the hire of which should be arranged by the group concerned. Please ensure the coach is equipped with a PA system for commentary and also efficient air-conditioning, as the windows remain closed at all times on tour. Bus drivers are free of charge. For your safety all buses must be at least a 22 seater in outside dimensions to travel through the lion exhibit. Articulated or Double Decker buses not permitted.

All groups wishing to hold a unique and memorable function, conference or gathering at the Waterhole Function Centre we highly recommend contacting Monarto Hospitality via ph : 0439 998 733 or email merissa.lower@monartohospitality.com.au to discuss your requirements.

Monarto Zoo is located 70 km east of Adelaide near Murray Bridge. Travelling time from Adelaide is approximately 1 hour from the Tollgate. You will find your way to the Zoo by taking the Monarto exit off the South Eastern Freeway from either direction to the Princes Highway and follow the signs.

Please complete the attached booking form and return at your earliest convenience to:-

Attn: Tours Coordinator,

Monarto Zoo,

3401 Princes Hwy,

Monarto SA 5254

Or fax to:- (08) 8534 4077

Or email tours@zoossa.com.au

For all phone enquires please contact ph. (08) 8534 4100.

Booking forms must be received by Monarto Zoo at least two weeks prior to date of visit.

- A deposit of \$100.00 or credit card number to guarantee your arrival is to accompany your booking form.
- All bookings are subject to availability at the time of making the booking.
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- Twilight tours must be paid in full prior to arrival.
- Acceptable forms of payment - Cheques (made out to the Monarto Zoo), Cash, EFTPOS and credit cards (Mastercard, Amex or Visa). Twilight tours must be paid in full prior to arrival.