

2019 - 2020 PRIVATE GROUP TOUR - OWN BUS BOOKING FORM

(Rates valid 01 April 2019 to 31 Mar 2020)

Please forward completed booking form and deposit or credit card guarantee to address opposite.

Booking Details:-

Date		Tour time requested (Subject to availability)	
Number of buses you are bringing			

*Public holidays not available. *Tour time is subject to availability.

Number of Adults		Number of Concessions		Number of Children 4-14yrs		Number of Zoos SA Members (cards and ID required)	
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***Important – minimum group size 22 passengers. Any groups with lower numbers will be charged for 22 passengers. Please read bus requirements mentioned below for size restrictions.**

1.5 Hour Safari Tour – Own bus

- Adults \$30.00 per person
- Concession Card Holders \$22.50 per person
- Children (4-14 yrs inclusive) \$16.50 per child (children under 0-3 yrs free of charge - if nursed)
- Zoo members \$15.00 per person (adult or child)

Group Name		Contact name	
Business Phone		Mobile Phone	
Address		Email	
		Fax	
Purchase own lunch individually at Cafe		Group catered meal at Café/Pavilion	
		Bring own picnic lunch	

Group Tour Disclaimer

Terms and Conditions

- Private group tours are charged for a minimum of 22 passengers per bus.
- All booking requests are required a minimum of 2 weeks prior. Limited private group tour availability each day.
- A completed booking form along with your \$100.00 deposit or credit card guarantee is required to confirm your booking. Deposits are non refundable if cancellation is notified less than 72 hours prior to date of visit. Balance of payment is required to be paid at the gatehouse on the day of your visit unless alternative payment arrangements have been approved and arranged.
- Private group tours are **not available on public holidays.**
- Coach drivers are free of charge. (not included in minimum group numbers)
- **All groups are required to arrive at least 30 minutes prior to scheduled departure time.** Tour times are fixed once confirmed. Late arrivals may experience a reduction in time available for the tour.
- Rates are valid for visits from 1 April 2019 – 31 Mar 2020.

Bus Requirements

- Buses are required to be at least the size of a 22 seater in outside dimension to be able to travel through the Lion exhibit. Access to the exhibit may be denied subject to animal management decisions on the day of visit.
- Air conditioned bus with PA system and microphone required. Double decker or articulated buses not permitted.
- Minimum of 150mm clearance required from lowest point on undercarriage.

I understand that:-

- I must provide details of any relevant medical conditions with the Tour Coordinator to ensure my personal safety at all times.
- The tour may be cancelled or my involvement suspended, delayed or cancelled without notice for any unforeseen circumstances beyond the control of the Zoo.
- Buses smaller than 22 seater in outside dimensions will not be permitted to drive through the Lion exhibit.
- Participants release the RZSSA to the fullest extent permitted by law from any claim for personal injury, loss or damage to personal/company equipment or vehicles arising from their entry or participation within Monarto Zoo.
- Monarto Zoo reserves the right to refuse participation in this program to any person considered to be unsuitable due to potential risk to the animals, staff, volunteers, visitors or themselves.

Important

I _____ have read and acknowledge the terms and conditions relating to my pre-booked tour experience at Monarto Zoo and agree to abide by those conditions.

Deposit: - A deposit of \$100.00 is required to confirm your booking. We accept deposits by cheque or money order payable to Monarto Zoo. Alternatively we can accept a credit card guarantee which will only be charged \$100.00 if your tour does not arrive or less than 72 hours cancellation notice is given.

Please find attached my cheque/money order for \$ _____ Date _____

Credit card guarantee – Visa/Mastercard / Amex _____ / _____ / _____ / _____ Exp _____

Credit card holders name _____ Signature _____

Booking confirmed by _____ Date _____



Attn: Tour Coordinator,
Monarto Zoo,
3401 Princes Hwy,
Monarto SA 5254
Ph: (08) 85344100
Email:
tours@zoossa.com.au

OWN BUS

PRIVATE GROUP TOUR
2019 - 2020



Private Group Tour using own bus – General Information

Monarto Zoo is the largest open range Zoo in Australia and easily a full day experience.

Travel in comfort as a group when utilising your own bus. View animals roaming free as your bus travels through their open range habitats.

Private group tours are available at Monarto Zoo by prior arrangement when utilising your own bus. Group tour departures are generally scheduled between 10.00am – 2.30pm daily excluding public holidays. Tour times are subject to availability at the time of making your reservation.

Our Safari Tour is a private 1.5 hour guided tour utilising your own bus which takes you through both the African and Asian grasslands exhibits to view animals such as giraffe, white and black rhino, cheetah, lions, painted dogs, hyena, zebra, bison, Mongolian wild horse and a variety of deer species to name a few.

Facilities available at the Zoo include: free group shelters for picnics, easy coach parking, licensed cafe, disabled access toilets, baby change facilities and gift shop.

Please advise at the time of booking if your group requires meals from Ketabi café as group menu options are available.

Tour groups are required to arrive at Monarto Zoo at least 30 minutes prior to their scheduled tour time. All private group tours depart from the Visitor Centre.

You will be met on arrival at the Visitor Centre by our informative, fully trained professional tour host.

All tours are by bus, the hire of which should be arranged by the group concerned. Please ensure the coach is equipped with a PA system for commentary and also efficient air-conditioning, as the windows remain closed at all times on tour. Bus drivers are free of charge. For your safety all buses must have outside dimensions equal to or greater than a 22 seater to travel through the lion exhibit. Articulated or Double Decker buses not permitted.

Groups wishing to hold a special function, conference or gathering at the Waterhole Pavilion Function Centre can contact our catering contractor, Monarto Hospitality via email merissa.lower@monartohospitality, general catering information is attached. For any function or group catering enquiries please contact Monarto Hospitality on ph. 0439 998 733.

Monarto Zoo is located 70 km east of Adelaide near Murray Bridge. Travelling time from Adelaide is approximately 1 hour from the Tollgate. You will find your way to the Zoo by taking the Monarto exit off the South Eastern Freeway from either direction to the Princes Highway and follow the signs.

Please complete the attached booking form and return at your earliest convenience to:-

Attn: Tours Coordinator,
Monarto Zoo,
3401 Princes Hwy,
Monarto SA 5254
Email tours@zoossa.com.au

For all phone enquires please contact ph. (08) 8534 4100.

Booking forms must be received by Monarto Zoo at least two weeks prior to date of visit.

A deposit of \$100.00 or credit card number to guarantee your arrival is to accompany your booking form; balance of payment must be made on arrival. Acceptable forms of payment - Cheques (made out to the Monarto Zoo), Cash, EFTPOS and credit cards (Mastercard, Amex or Visa).